

T R I C A R E

Korea

TRICARE

Korea

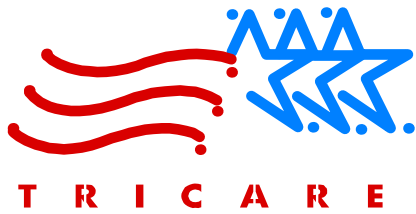
Soyoung Harleston

18TH MEDCOM

736-9130



Clinical Operations



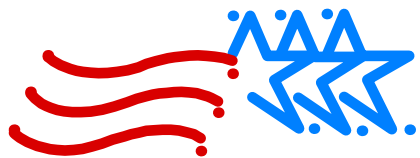
Korea

What is TRICARE?

- ❑ **TRICARE is a regionally managed healthcare program for active duty and retired members of the uniformed services, their families, and survivors**
- ❑ **TRICARE brings together the healthcare resources of the Army, Navy and Air Force and supplements them with networks of civilian health care professionals to provide better access and high quality service while maintaining the capability to support military operations**



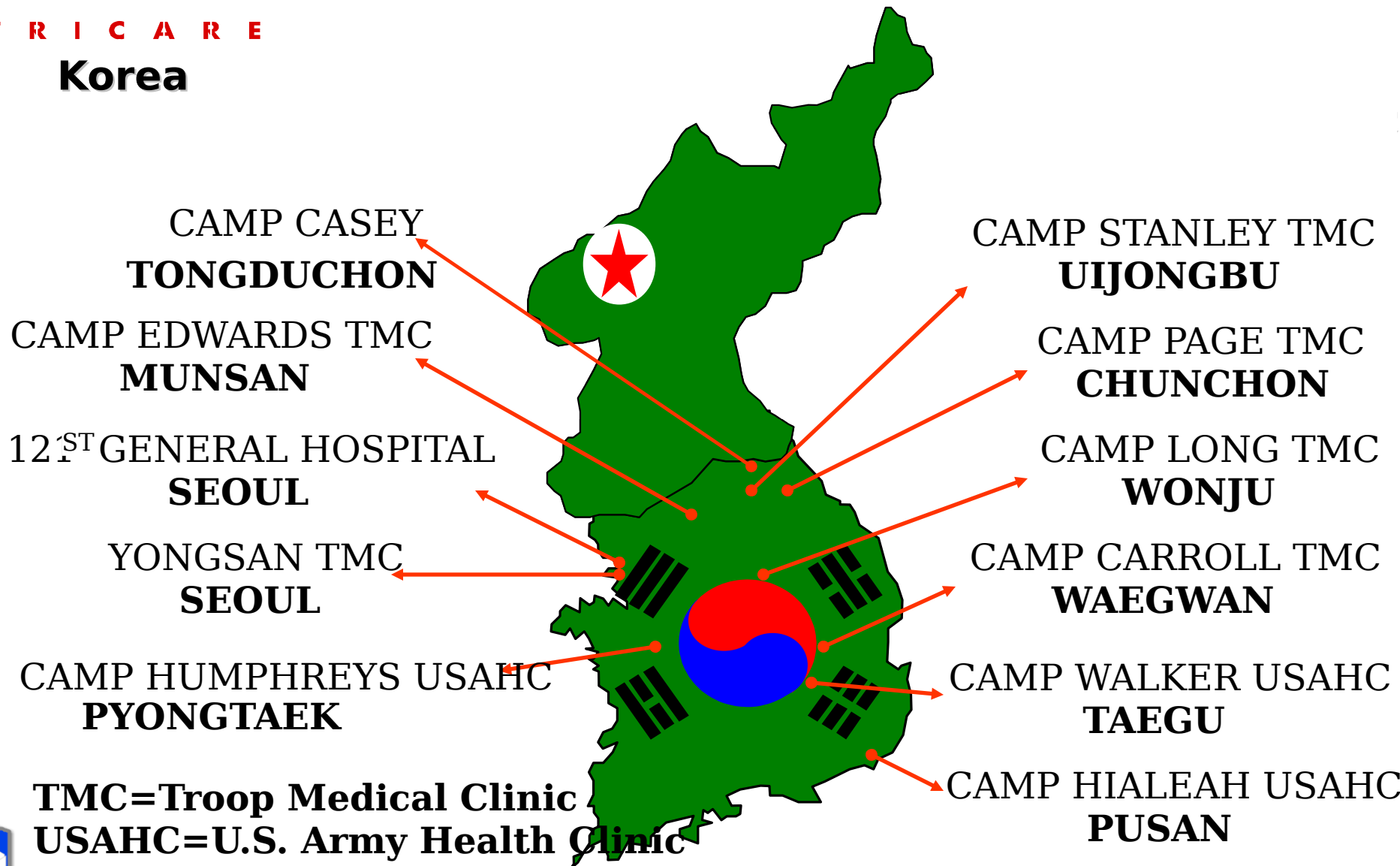
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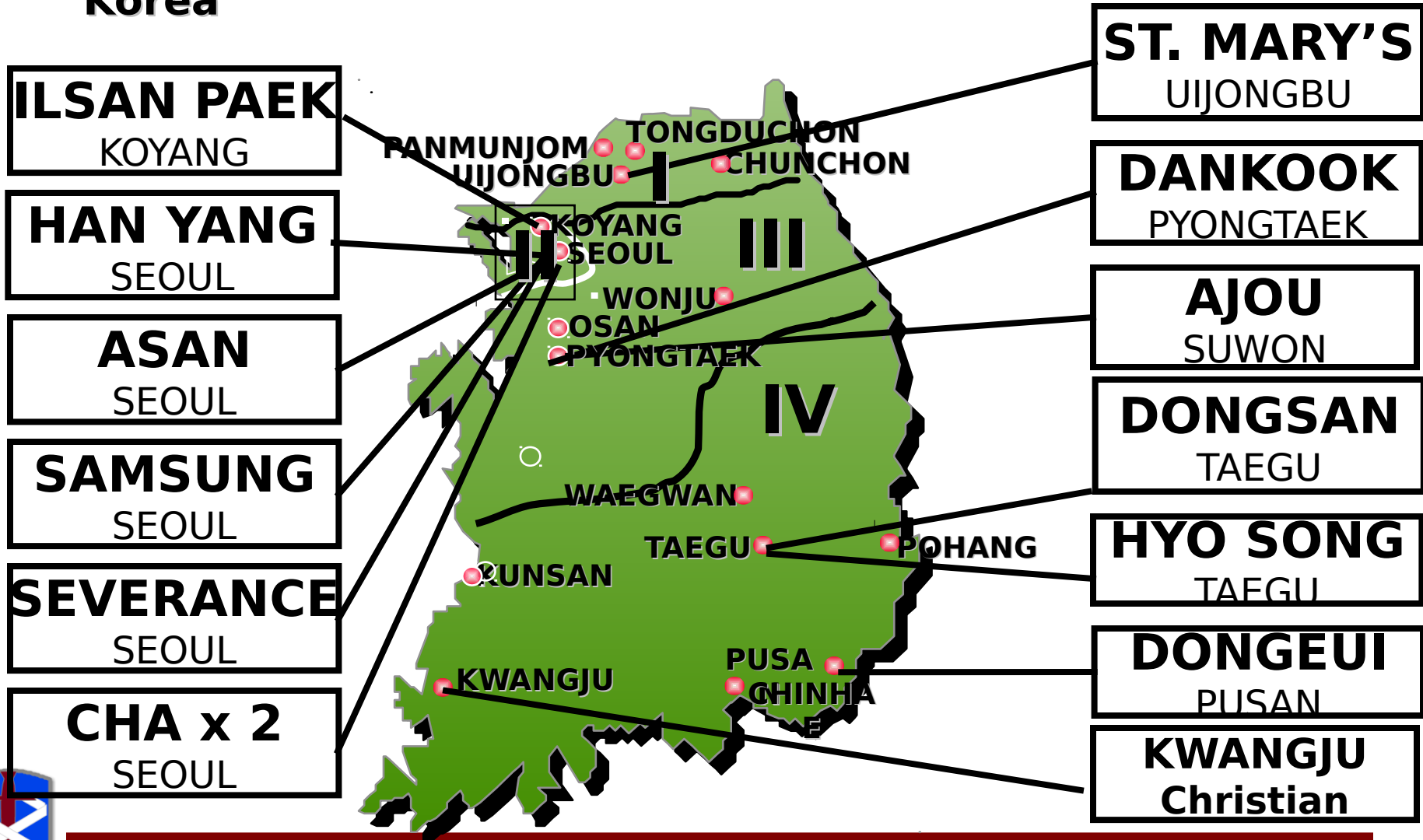
Location of Medical Facilities



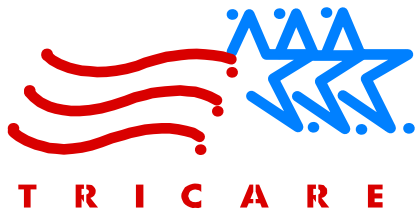
18th MEDICAL COMMAND



KOREAN HOSPITAL AFFILIATES



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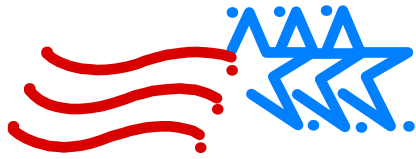
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TRICARE Eligibility

- ☐ **Active duty and family members**
- ☐ **Retirees and family members**
- ☐ **Dependent Children (21, 23 if full-time student, any age if incapacitated)**
- ☐ **Some former spouses**
- ☐ ***Information must be correct and updated in DEERS (Defense Eligibility Enrollment System)***



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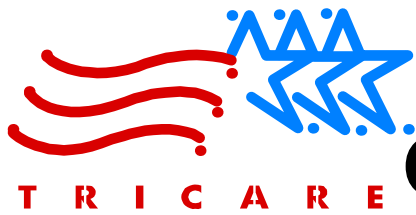
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VISITORS

- DEERS ELIGIBLE CARED FOR IN MTFs ON SPACE AVAILABLE BASIS
- NON-DEERS ELIGIBLE VISITORS ARE REQUIRED TO PAY FOR MEDICAL TREATMENT
- FAMILY MEMBERS REMAINING IN KOREA >3 MONTHS OR LONGER, ENROLL IN TRICARE KOREA
- MUST TRANSFER ENROLLMENT TO AVOID POS CHARGES



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New TRICARE Regions **CUSTOMER SERVICE**

Korea

Triwest 1-888-874-9378
(1-888-TRIWEST)

www.triwest.com



HealthNet 1-877-874-2273 (1-877-TRICARE)
www.healthnetfederalservices.com



Humana 1-800-444-5445
www.humana-military.com



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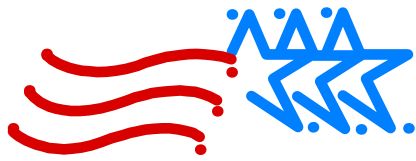
Provider Level Patient Satisfaction Survey

- ❑ ***LET YOUR VOICE BE HEARD!!!***
- ❑ ***Any one who receives medical care***
- ❑ ***Hard copy or website***
- ❑ ***May be the only source of information***

HELP US TO HELP YOU!!!



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TRICARE Service Center

BLDG 7102

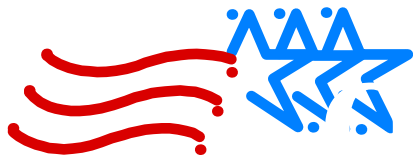
- **Enrollment**
- **Referrals**
- **Case Manager**
- **Claims**
- **Debt Collection**



**Assistance
Officer**



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Marketing and Education

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